Metropolitan's mpact in Numbers

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9 OUT OF 10 CLIENTS
felt more optimistic about their lives after receiving services from MFS.



96% OF CLIENTS
would come back to MFS if they needed help again.

Economic Stability

MFS served 2,850 workforce development participants.

Participants secured employment projected to generate over **$8 million in annual earnings**, bringing greater economic stability to individuals, families and communities.

93% OF ADULT PARTICIPANTS were satisfied with the jobs they obtained with MFS support, earning an average of **$20 per hour** and **65% are now earning more** than they did in their previous positions.

1,209 TEENS AND YOUNG ADULTS gained valuable work experience through jobs and training placements, earning an average wage of **$17 per hour** and **building a foundation** for future careers.

The HECC Food Pantry provided
3,733 **community members**
experiencing food insecurity with the equivalent of about **425,000 MEALS**, offering a reliable source of nourishment throughout the year.

Education

With MFS test preparation and essay-writing support, 132 STUDENTS EARNED $1.2M IN COLLEGE SCHOLARSHIPS.

HECC Clubhouse served
143 children and adolescents in after-school programming with all participants advancing to the next grade level.

100% of participating high school seniors graduated, exceeding Chicago Public Schools graduation rate of **83%**.

MFS served **1,363 early learning students**

80% of students ages 3–5 strengthened their early literacy skills, and **86%** improved their social-emotional skills, both critical to kindergarten readiness.

97% of parents and caregivers felt confident that the program was preparing their child for future success in the next stage of their education.

Emotional Wellness

MFS served **2,935 Behavioral Health clients.**

89% experienced improvement in their trauma-related well-being while receiving services.

97% of parents and caregivers felt confident that the program was preparing their child for future success in the next stage of their education.

As the region's only provider of Adoption Support and Preservation services, **MFS helped 98% of families formed through adoption stay together**, preventing **199 children** from re-entering the child welfare system by keeping them in safe homes where they can thrive.

MFS' 24-hour mobile crisis response (MCR) served **1,236 people experiencing a mental health emergency.**

82% OF YOUTH AND TEEN CLIENTS did not have another crisis in the following 90 days, an improvement over the **25%** national average.

93% OF ON-SITE MENTAL HEALTH CRISIS RESPONSE CASES avoided costly hospitalizations or other resource-intensive support by stabilizing clients in their homes or community spaces.

Empowerment

699 VOLUNTEERS PROVIDED 24,616 HOURS OF SERVICE to support MFS programs, **an $851,866 value.**

MFS answered **6,642 calls** on the 24-hour domestic violence hotline, providing survivors and their loved ones with **immediate guidance, safety planning, and connections to vital resources.**

MFS Re-Entry Support Services helped **48 individuals** returning from incarceration secure employment and build greater stability, with **84% remaining employed** through their first 30 days.

MPOWERED CONNECTIONS FOR AGING AND DISABLED ADULTS served **1,843 people: 97% of participants** felt **more informed** vabout how to access help when needed, and **95%** reported that **the program supported their ability to live independently**.

Our **DOMESTIC VIOLENCE HOUSING PROGRAM** served **47 survivors**, helping **98% secure safe, temporary housing** and **100%** of survivors who completed services **secure permanent housing.** Survivors built greater stability in programming, with **100% maintaining or increasing their income** and **96% maintaining or obtaining health insurance.**